

# Privacy Policy

One of the main priorities of the Company is to protect the privacy and safeguard of the personal and financial information of our current and potential clients and website visitors. It is explained in following Security Policy statement how the Company collects, processes and protects the information. In Security Policy it is described how the Company preserves the confidentiality of personal data of the Clients and network users. By using the official web-site of the Company <https://freshforex.com> (hereinafter the Site) you accept the given Security Policy..

Note: the present policy extends only on the Company's site and does not extend on websites of other companies, persons or the organizations references on which contains the web site.

## Personal Information

At opening and use of the trading account you give the personal information of the Company, which can be used in the business purposes, as that: processing of inquiries, trading/noncommercial operations, informing on services, the shares of company, special offers which can interest you, and also for headline news, reports of information and offers to express the opinion concerning work of our Company, realization of direct work with Clients, the identification card. The personal information can contain:

- The personal data specified in the statement at opening of the account: a surname, a name, a patronymic, the address, date of birth, passport data, and also the e-mail address (e-mail), phone.
- The information about the trading account opened in our Company.

The Company do not disclose the personal information to the third parties. Personal Information Protection

The Company possesses SSL Comodo that allows providing the maximum safety of protection of the personal data transferred by you.

## Confidentiality and information disclosing

Any personal information which you will give us will be regarded as confidential and business of partners, counterparts in that measure in what it is required for business dealing can be transferred only within the limits of the Company, its branches, including, bank and credit mutual relations. The personal information won't reveal the Company to any third party, except federal and state regulating and law enforcement bodies in reply to the corresponding, legally issued inquiries about granting of such information, and also has the right to open the information on the Client and transactions of the Client in reply to judicial decisions or the summons about an appearance court. The system of tracking of the Internet site also can collect the information on pages which you have visited, how you have found our Internet site, frequency of your visiting, etc. The information which we receive, is used for information improvement on our site and can be used us for communication with you in any pertinent ways, and give you the information which in our opinion will be useful to you.

However, to provide full and objective control over well-foundedness of chargeback procedure the Company reserves the right to itself and to the agent acting on behalf of the Company to hand personal information of the Client, who applied for chargeback procedure, to banks, brokers, financial and credit institutions and other establishments in order to verify it, if the Company or the agent acting on behalf of the Company finds it necessary for current and past transactions' investigation and fraud prevention.

## Refusal of participation

In case you do not wish to receive any advertising information anymore, you can refuse their reception, following the instructions included in each advertising message.

## Cookie

Cookie is a small text file, which remains on the computer of the user for conducting records. Our Company uses Cookie on our site. We establish constant Cookie for statistics conducting; also, it gives the chance to us to trace and designate a site and interests of our users and to improve experience of granting of our services on a site.

## Access to the Personal information

In case of change of the personal information, you should notify the Company, having addressed in our support service of clients by e-mail [info@freshforex.com](mailto:info@freshforex.com)

## Changes to the Privacy Policy

Occasionally, the Company may change or update this Privacy Statement at its discretion. In the event of significant changes of this Privacy Statement, the revised Privacy Statement will promptly be published on the Site. If you continue using the Site after placing of this announcement, it will automatically mean your consent with such changes.

In case you will have questions concerning the Security policy you can mail them to [info@freshforex.com](mailto:info@freshforex.com).